

Serena Business Mashup Administrator Training

QP-TS7-08

The Serena Business Mashup Administrator Training prepares your administration team to be ready to administer Mashups. Your administrators will be thoroughly trained in managing Mashups and handling queries or notifications.

This training is primarily recommended for Administrators in your IT departments, who manage and maintain built Mashups.

Benefits:

All trainings of QualityPark are performed by high qualified and experienced trainers. A well-conceived schedule allows enough time for practical experience with the tool. The content of the training can be adapted to a specific business process.

The course participants will benefit from the trainers deep tool knowledge and will be enabled to manage and maintain your own business applications in a fast and easy way.

Services:

The training will be provided according to approved QualityPark methods. This offer includes the following services:

Preparation	Tailoring of training content, check for prerequisites.
Training	Realization of a one-day training (approx. 8 hours incl. breaks) as in-house training on the customers site. Key topics for this training are: <ul style="list-style-type: none"> • Introduce Serena Business Mashups • Configure run-time environments in Mashup Manager • Administer roles and dispense licenses • Deal with notifications • Solve errors
Handout	Training handout and confirmation of attendance for each participant.

Prerequisites:

For a successful and effective performance of the training the number of participants is limited to a maximum of 10 persons. This limitation has proved to be particularly effective.

Following equipment is needed for practical demonstration and utilization: a meeting room with sufficient space as well as the appropriate environment like Serena Business Mashup Server and clients. To ascertain high quality training we recommend supplying at least one client for two participants.

Further requirements are not needed.

Price list (without obligation):

QualityPark performs this service at a fixed price of **2.470 € per course**.

Travel expenses off-site Berlin will be charged additionally on cost base.

All prices are listed exclusive VAT, valid at the date of issuing the invoice. These services are subject to the general terms and conditions of QualityPark GmbH.

Additional Services (available on request):

Serena Business Mashup User Training: Basic knowledge and practical experience of Serena Business Mashups for end user.

Serena Business Mashup Developer Training: Advanced training for designing, building and testing Serena Business Mashups.

Pilot Startup Serena Business Mashups: This service enables you to run a pilot with Serena Business Mashups within a very short timeframe. To get familiar with mashups a simple process defined by the customer will be implemented.