

Serena Business Mashup User Training

QP-TS5-08

The Serena Business Mashup User Training outlines the basic understanding to make your company truly mashed up. By introducing the mashup idea and explaining the essential mashup steps your application development will be easier and faster.

This training is primarily recommended for all roles (e.g. Business Analysts, Business Developers), that are expected to use SBM.

Benefits:

All trainings of QualityPark are performed by high qualified and experienced trainers. An elaborate schedule allows enough time for practical experience with the tool.

The content of the training can be adopted according to a specific business process.

Services:

The training will be provided according to approved QualityPark methods. This offer includes the following services:

Preparation	Tailoring of training content, check for prerequisites.
Training	Realization of a half-day training (approx. 4 hours incl. breaks) as inhouse training on the customers site. Key topics for this training are: <ul style="list-style-type: none"> • Introduce Serena Business Mashups • Explain the essential mashup components • Get acquainted with different views • Customize home views • Create reports • Handle exceptions
Handout	Training handout and confirmation of attendance for each participant.

Prerequisites:

For a successful and effective performance of the training the number of participants is limited to a maximum of 10 persons. This limitation has proved to be particularly effective.

Following equipment is needed for practical demonstration and utilization: a meeting room with sufficient space as well as the appropriate environment like Serena Business Mashup Server and clients. To ascertain high quality training we recommend supplying at least one client for two participants.

Further requirements are not needed.

Price list (without obligation):

QualityPark performs this service at a fixed price of **1.870 € per course**.

Travel expenses off-site Berlin will be charged additionally on cost base.

All prices are listed exclusive VAT, valid at the date of issuing the invoice. These services are subject to the general terms and conditions of QualityPark GmbH.

Additional Services (available on request):

Serena Business Mashup Developer Training: Advanced training for designing, building and testing Serena Business Mashups.

Serena Business Mashup Administrator Training: Comprehensive training for deploying and administering Serena Business Mashups.

Pilot Startup Serena Business Mashups: This service enables you to run a pilot with Serena Business Mashups within a very short timeframe. To get familiar with mashups a simple process defined by the customer will be implemented.